

PATIENT SURVEY 2012/13

1.	Is there any further information which you could suggest be added to our website	YES	7.7%	NO	92.3%
2.	Are you happy with our repeat prescription service	YES	100%		
3.	Have you had any problems contacting the surgery by telephone	YES	15.4%	NO	84.6%
4.	Do you have any problems talking to Dispensary regarding queries you may have regarding prescriptions	YES	100%		
5.	Can you get an urgent “on the day” appointment when needed	YES	100%		
6.	Are you happy with the overall service which the surgery offers	YES	100%		